

# Ross Kaffenberger

ross@rossta.net <https://rossta.net> <https://github.com/rossta>

**SUMMARY** Experienced, motivated web dev and team lead with expertise building, maintaining, and scaling dynamic web apps in Ruby and JavaScript.

**EXPERIENCE** *Principal Software Engineer* Oct 2018-present  
[Stitch Fix](#), Remote - Ruby on Rails, React, Distributed Architecture, GraphQL

- Designed and led execution of the Client-facing UX for Fix Preview, allowing Clients to preview and give feedback on their styled Fix prior to shipment, a feature which led to 12% increase in keep rate and 10% churn reduction in our target market
- Enabled expansion of referral incentive offerings at Stitch Fix including a reimagining of the Client crediting flow leading to 6% increase of new customers via referrals
- Guided cross-functional and long-term strategic efforts on both the front- and back-end in a number of key, customer-facing domains
- Regularly developed and executed on technical plans from abstract roadmap initiatives, including adoption of UI-centric GraphQL type system and React component design for the customer "Fix" dashboard
- Continuously identified and addressed opportunities to improve team output via development tooling, admin UIs, CI parallelization, automated dependency updates
- Mentored junior engineers and led recurring knowledge sharing sessions

*Principal Software Engineer* Mar 2017-Sep 2018  
[LearnZillion](#), Remote - Ruby on Rails, Vue.js, Knockout.js, webpack

- Seamlessly migrated large JavaScript app from Rails asset pipeline to webpack
- Established JavaScript best practices and strategy for adopting Vue.js
- Improved app resiliency and observability via monitoring and acceptance testing

*Head of Engineering* Sep 2011-Mar 2016  
[Devpost](#), New York, NY - Ruby on Rails, Backbone.js, Ember.js, React.js

- Introduced best practices for code review, improved overall code quality, conducted weekly 1:1 reviews emphasizing continual feedback and improvement
- Optimized site performance continually through caching, key-value stores, and query optimizations to cut typical server response times from +1sec to sub-300ms

*Software Engineer* Mar 2008-Sep 2011  
WePlay, New York, NY - Ruby on Rails, jQuery, Backbone.js

- Responsible for key user-facing features including media gallery and uploads, scheduling, event notifications, privacy controls, polling, and social network integrations

**EDUCATION** *Master's of Science, Computer Science* Dec 2009  
New York University, New York, NY

- Built a [language analysis web app](#) in collaboration with CS and Linguistics depts

*Bachelor of Science, Molecular Biology*  
Princeton University, Princeton, NJ

**EXTRA-CURRICULAR** Active in open source on [GitHub](#) and through [talks](#) at conferences and local meetups  
Blogs about programming at [rossta.net](#), top 5% on [StackOverflow](#)  
Teach for America corps member, former science and robotics teacher